



# Synergy Resources VISUAL Product Extensions

## OVERVIEW

Synergy Resources is pleased to offer an extensive range of technical and application oriented product solutions that can extend your Infor ERP VISUAL investment. These product extensions provide the added capabilities to handle industry or site specific requirements, whether your business is focused on automotive, consumer goods, metal fabrication, industrial equipment, aerospace, biotechnology, electronics, or a variety of other industries. We understand your industry's requirements and can suggest a solution that will help your business succeed.

## Infor Product Extensions

### **VISUAL Business Intelligence - Synoptix**

VISUAL Business Intelligence tool that combines spreadsheet and report writing functionality that allows you to create and analyze the reports you need to make important business decisions.

### **VISUAL CRM**

VISUAL CRM provides the tools you need to manage your prospects, customer accounts, contracts, and sales and marketing campaigns. Improve the effectiveness of your sales team; Track the effectiveness of your campaigns and events; and manage service orders, warranty and maintenance contracts, dispatch scheduling, RMAs, inventory, and billing.

### **VISUAL Labor and Material Bar Coding**

The Labor and Material Bar Coding solution allows your enterprise to automate material and labor tracking processes, print industry-compliant barcode labels, and eliminate data entry errors. The result is a significant improvement in cost savings, increased order accuracy and delivery speed.

### **VISUAL Lean Scheduling**

VISUAL Lean Scheduling is a new and greatly simplified way to manage your shop floor scheduling; allows you to free up production capacity, decrease standard lead times, and increase profitability while improving on-time delivery performance.

### **VISUAL Project and A&D**

VISUAL Project and A&D extends the foundation VISUAL system for Project based and Aerospace & Defense organizations with demanding requirements, including Project Costing/Accounting, Work Breakdown Structure (Cost and Scheduling Management), Earned Value/Percent Complete Reporting, Project Control, Project Intelligence, Project Execution, Engineering Change Control, Product Revision Control.

## Infor Product Extensions

- VISUAL Business Intelligence (Synoptix)
- VISUAL CRM
- VISUAL Labor and Material Bar Coding
- VISUAL Lean Scheduling
- VISUAL Project and A&D
- VISUAL Quality
- VISUAL Time & Attendance
- Infor Demand Planning
- Infor EAM (Enterprise Asset Mgmt.)
- Infor PLM (Product Lifecycle Mgmt.)
- Infor PM 10 (Performance Mgmt.)

## Synergy Product Extensions

- SR ACH Document Processing
- SR Credit Card Processing
- SR Customizable User Defined Fields
- SR DocuPrint
- SR eBusiness/Vendor Portals
- SR Order History Tracker
- SR Priority Manager for Scheduling
- SR Shipper Connect

## Synergy Technical Product Extensions

- SR Macro Server
- SR Report Launcher
- SR Report Scheduling
- SR VE Scripts
- SR Web Services/Business Objects

## Third Party Product Extensions

- Customer ESP iPhone, by TrueFit Solutions
- DocSTAR, by docSTAR
- Electronic Data Interchange, by DCS
- Fixed Assets, by LSA Australia Pty Limited
- InSiteShip, by InSite Software
- Rename & Merge, by TrueFit Solutions
- RF Plus, by qdata
- SaaS Hosting Services, by GoIWx
- Sales Tax Solution, by Avalara
- Service Management, by Single Source
- Web-based/Graphical Configurator, by Configu8or

## **Infor Product Extensions - Continued**

### **VISUAL Quality**

VISUAL Quality Management is an extended enterprise quality management system that helps you increase productivity while maintaining and improving quality. This fully integrated powerful solution addresses quality assurance issues in specific areas of your operations. You can establish and manage quality systems criteria that fully support your industry standards and regulations.

### **VISUAL Time & Attendance**

VISUAL Time & Attendance extends labor tracking with user-definable compensation rules, flexible work cycle and pay calendar definitions, multi-level premium rules, and shift differentials, as well as support for piecework and incentive pay; Integrates with industry standard Time Clock hardware.

### **Infor Demand Planning**

Infor SCM Demand Planning enables you to predict and shape customer demand more efficiently. Advanced statistical capabilities combined with market knowledge gained from internal and external collaboration bring pinpoint accuracy to your demand plans. The result: a single, global view of the "truth" that both provides the foundation for your sales and operations plan and helps you achieve measurable service improvements.

### **Infor Enterprise Asset Management**

Infor Enterprise Asset Management is a web-architected enterprise asset management solution that provides life cycle asset management and facilitates optimal asset performance. It manages the daily details of equipment, facilities, and vehicle assets from the point of purchase through disposal.

### **Infor PLM (Product Lifecycle Management)**

Infor PLM (Product Lifecycle Management) helps your business maximize profit by optimizing every stage of your product's life from portfolio management to product development to ongoing maintenance and retirement. It integrates product information from design and engineering with sourcing, compliance, suppliers, and supply chains to speed product development, ensure quality, and mitigate regulatory risks.

### **Infor PM 10 (Performance Management)**

Infor PM 10 combines the strengths of performance management and business intelligence to create a true closed-loop performance management solution. Infor PM 10 provides capabilities for Strategic Management, Planning and Budgeting, Forecasting, Financial Consolidation, and Reporting and Analysis.

## **Synergy Product Extensions**

### **SR Credit Card Processing**

Credit Card Processing quickly and easily accepts credit card orders right from within the VISUAL Global and Standard Financials modules they are familiar with. All corresponding VISUAL applications are automatically updated, including Receivable Invoice, Cash Book and Bank Deposit entries.

### **SR ACH Document Processing**

The ACH Document Processing module works seamlessly with the VISUAL Standard Financials application, leveraging VISUAL's payment scheduling and batch payment functions, with the added convenience, performance, and security of Electronic Funds Transfer payment processing.

### **SR DocuPrint**

The DocuPrint utility allows the user to drill down into the Purchase Order object tree and find all the associated Document References and Part Drawing Files. It also allows the user to selectively print the documents in a single operation.

### **SR Extended Customizable User Defined Fields (ECUDF)**

ECUDFs allow for a virtually unlimited number of user defined fields to be associated with virtually any document or document type in VISUAL. In addition to the basic data types of Boolean, String, Date and Number there is support for Lists (static and dynamic) and Paths (URL and UNC).

### **SR e-Business/Vendor Portals**

Synergy Resources e-Business Portals provide an easy to use method for allowing customers to view their order status, browse on-line catalogues, and place new orders. The e-Business portal offers both pre-configured, out-of-the-box portal options as well as easy to use, feature-rich tools to customize the interface to your specific needs.

### **SR Order History Tracker**

The Customer and Purchase Order History Tracker module records every order change, addition or deletion of key fields for both customer and purchase order documents and writes a physical record to the database. Once stored in the table, a report included with the module clearly displays all changes and the user ID associated with the action.

### **SR Priority Manager for Scheduling**

The Priority Manager gives the planner the ability to globally set order priority of both firm and released orders. And with the ability to set priorities on each work order, the planner can ensure that individual shop resources are working on the most important orders in the correct priority sequence for their work center, moving all non-prioritized orders down in priority.

### **SR Shipper Connect**

Synergy Resources offers and supports a product that provides an interface between VISUAL and UPS WorldShip®. This integration gives you the ability to eliminate manual entry into VISUAL of the tracking numbers, shipment costs, shipping weights, and other information in UPS WorldShip. Using this tool, you can track shipments directly from within VISUAL.

## Synergy Technical Product Extensions

### SR Macro Server

The Macro Server capability allows you to create automated tasks that can be leveraged by multiple VISUAL users. Users can now share macros that can automate repetitive and time consuming tasks, as well as input, output, or modify data in selected VISUAL windows.

### SR Report Launcher

Report Launchpad, provides a central repository for managing your Crystal reports. The Report Launcher maintains all revision control including all past revisions and usage statistics by report, providing better control and efficiency over reporting infrastructure management.

### SR Report Scheduling

Report Scheduling provides centralized management and control over your company-wide deployment of Crystal Reports. Report Scheduling enables you to consistently deliver regularly scheduled reports to your staff, publishing each report as a pdf for easy attachment to your emails, and can run unattended under a system account.

### SR VE Scripts

VE Scripts can help you configure and maintain a consistent user experience and interface across all computers throughout your organization. Improve and simplify system administration by centrally storing and managing all configuration updates, user licenses, file storage locations and user preferences.

### SR Web Services/Business Objects

Web Services enable you to safely integrate newly created transactions with your VISUAL system, including Web Portals, Applications, Macros and other programming platforms. Business Objects that relate to sales orders, purchase orders, shipments, and many other transactions can be created from external applications and subsequently managed from within VISUAL.

## Third Party Product Extensions

### Customer ESP iPhone, by TrueFit Solutions

The Customer ESP iPhone App enables users to have real-time access to their VISUAL Enterprise data on mobile handhelds, and helps prioritize and sort important information, tasks and alerts for customer discussions. This module provides fingertip access to order status, invoice status, scheduling options, and organization-specific managerial suggestions.

### DocSTAR, by docSTAR

The docSTAR electronic filing system is a total solution that scans, stores and retrieves your paper documents quickly and easily. Instantly find any document associated with VISUAL, automatically create backups of your files, and secure your documents from unauthorized access. With docSTAR, multiple users can access documents simultaneously, providing increased employee efficiency and improved customer service.

### Electronic Data Interchange (EDI), by DCS

Improve customer and purchase order efficiency and accuracy using Electronic Data Interchange (EDI). Learn how Synergy Resources, along with EDI partner DCS, can help you save money by transmitting and accepting orders electronically between your customers and suppliers. DCS has extensive experience in the Electronic Data Exchange environment helping companies connect with their trading partners.

### Fixed Assets, by LSA Australia Pty Limited

Fixed Assets for VISUAL Enterprise is fully integrated with VISUAL Enterprise and VISUAL Financials from Infor. This module provides a comprehensive Fixed Assets capability with user defined depreciation methods, Assets groupings in the General Ledger, links to Accounts Receivable, management of disposal and scrap, profit and loss calculations, and full reporting.

### Field Service Management, by Single Source

Single Source Field Service Management covers all the essentials of service management, including customer service, field service, installation, depot repair, service contracts, warranty tracking and equipment rental--all in one flexible, easy-to-use solution.

### InSiteShip, by InSite Software

InSiteShip shipping software is the central hub for all of your shipping, regardless of how many carriers you may have. From any InSiteShip shipping software station you will be able complete a shipment for parcel carriers such as UPS, FedEx, US Postal Service, DHL, and many others including Truckload and Less-Than-Truckload (LTL) carriers.

### Rename & Merge, by True Fit Solutions

The Rename & Merge Solution allows your data to keep up with your business. Correct master record mistakes, reconfigure account structures, manage stock locations and much more! Rename and Merge tasks are created and batch managed with an easy to use interface. Rename and Merge is the only database utility which allows you to Rename and Merge ID's within a live database while maintaining data integrity.

### RF Plus, by qdata

RF Plus™ allows you to implement barcode scanning into your warehouse, enabling you to reduce costs and save time. RF Plus™ integrates directly into VISUAL from Infor™. We have a proven track record integrating RF Plus™ applications in Visual Enterprise™. RF Plus™ enables wireless, real-time inventory for the entire inventory cycle all in one configurable package. RF Plus™ includes new functionality for inbound, work in progress, inventory and outbound processes.

### Sales Tax Solution, by Avalara

The Sales Tax Solution provides tax integration with VISUAL invoicing transactions and allows you to prepare comprehensive sales tax reports. Gain control over sales tax rate updates and the ability to customize exemption-handling for customers, products and locations. This "affordable alternative" to Vertex and ADP/Taxware can save you time and money and increase the accuracy of your sales tax compliance.

## Third Party Product Extensions - Continued

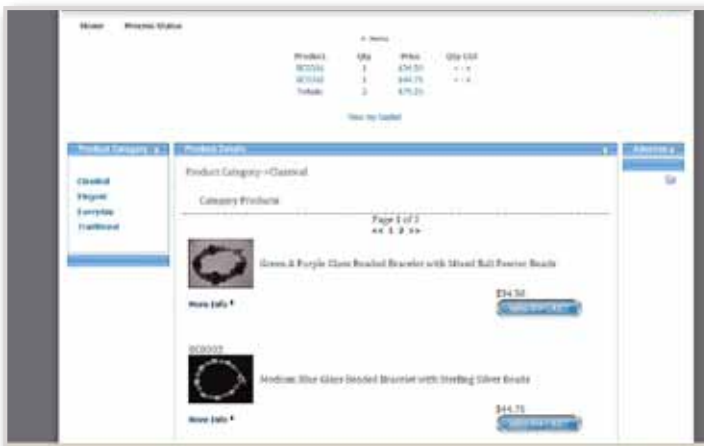
### Software as a Service Hosting, by GoIWx

Learn how SaaS (Software as a Service) can be leveraged to help improve the security and availability of your mission critical system, and make it easier to test new releases and add-on productivity modules.

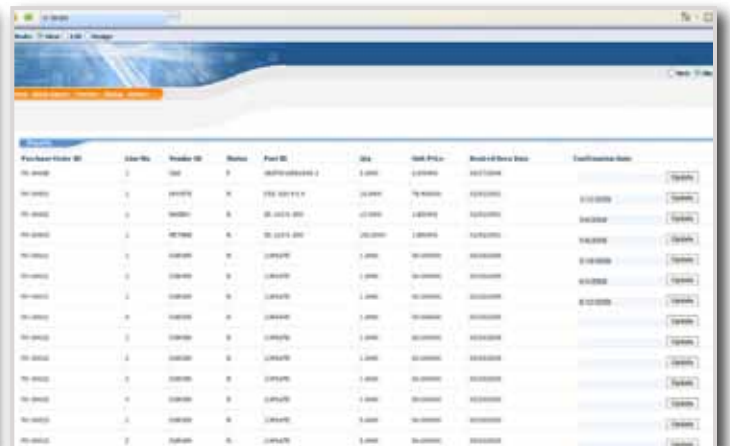
### Web-based/Graphical Configurator, by Config8or

Configur8or is a software solution for product & service configuration, estimating, quoting, specifying, ordering, manufacturing. Fully compatible with VISUAL, Configur8or is a powerful tool that helps you save time and money and improve customer service by reducing lead times and errors. It also allows you to respond more quickly to customer demand.

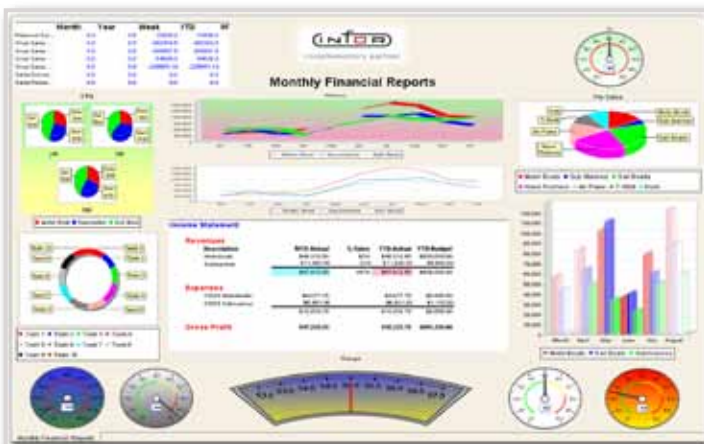
## Sample Product Extension Screens



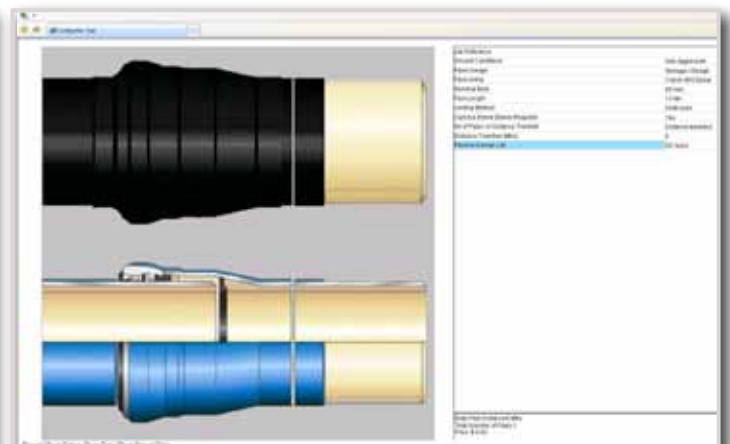
eBusiness



Vendor Portal



Synoptix Business Intelligence



Configur8or

## Synergy Resources

Founded in 1992, Synergy Resources is dedicated to delivering solutions to the industrial manufacturing and distribution sector and is focused solely on the Infor ERP VISUAL™ product line. Our staff members are highly experienced individuals who have practical experience working in manufacturing, financial, and technical roles within the industrial business world.

Each of our implementation teams includes a dedicated specialist in each of these disciplines in order to ensure our customers are provided with the best possible business and product knowledge. Synergy Resources has helped over 800 manufacturing and distribution companies improve their operational performance and increase profitability.

Learn how Synergy Resources can help your organization achieve improved results by visiting our website at: [www.SynergyResources.net](http://www.SynergyResources.net)



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